

# Total overview with a web-based alarm service centre.

EagleEye is a cloud-based service offering a central, modern and powerful function for monitoring and secure login in relation to all your customers' security installations. EagleEye also offers a range of extra services that benefit both you and your customer.

EagleEye handles the receipt of alarms as well as operational information in parallel with a potential alarm monitoring centre.

By continuously summarising data from the customer's security system, new business development opportunities are created by way of proactive action. For example, identifying causes of false alarms and developing better procedures.

EagleEye also makes it possible to offer the end customer their own app, where the customer can check the current status of his or her security installations and is able to control household functions, such as turning on and off heating or lighting. The alarm system can easily be activated or deactivated by remote control and a range of services can be connected, such as camera monitoring.



## EAGLEEYE

- A web-based alarm service centre with a possibility of connecting additional services
- The customer can e.g. receive direct information in real time and remote control their alarm system
- Technical facts are gathered and summarised for proactive action



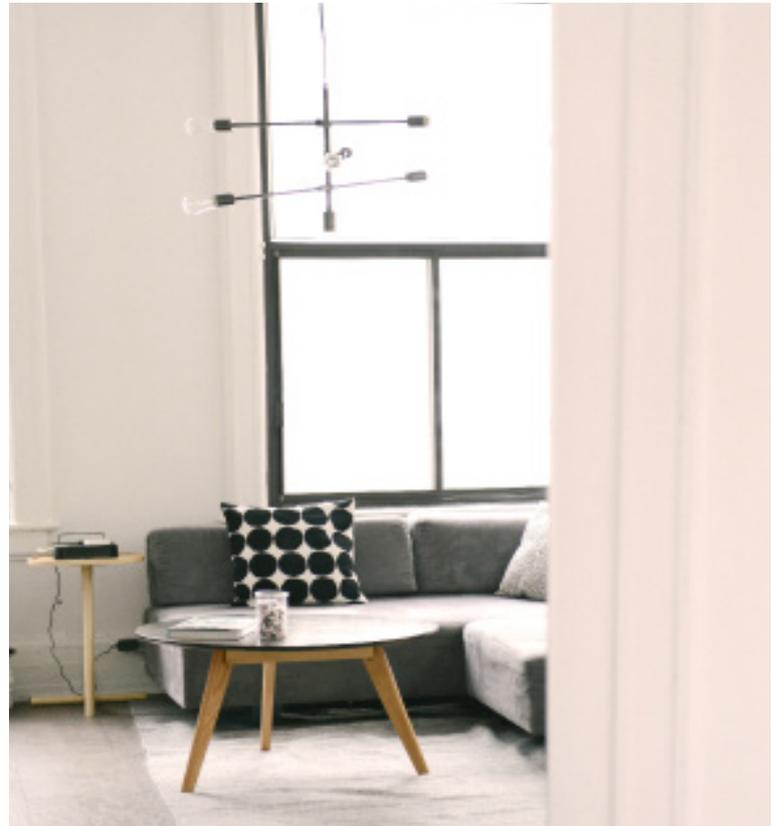
# Connect up to four cameras directly to the alarm system.

The service EagleEye camera means that you can connect cameras to the alarm system and offer the customer the possibility of receiving images directly from his or her home or company. The service supports up to four cameras.

The images are handled in our web-based alarm service centre EagleEye and gives both you and the customer a full overview of the monitored premises. The customer buys the right to an app from you and receives still images directly in their smartphone, tablet or computer together with up to date operational information and event reporting.

The images provide an additional security dimension to the alarm system for private homes as well as companies and represent a substantial added value in your offer as a security system installer.

The cameras are also a smart way of monitoring important technical installations such as ventilation systems or a pump house.



## EAGLEEYE CAMERA

- Connect up to four still cameras.
- The images are handled by the web-based alarm service centre EagleEye and can be viewed directly via an app in a smartphone, tablet or computer.
- Provides extra security in private homes and businesses
- Perfect for monitoring of important installations and technical systems



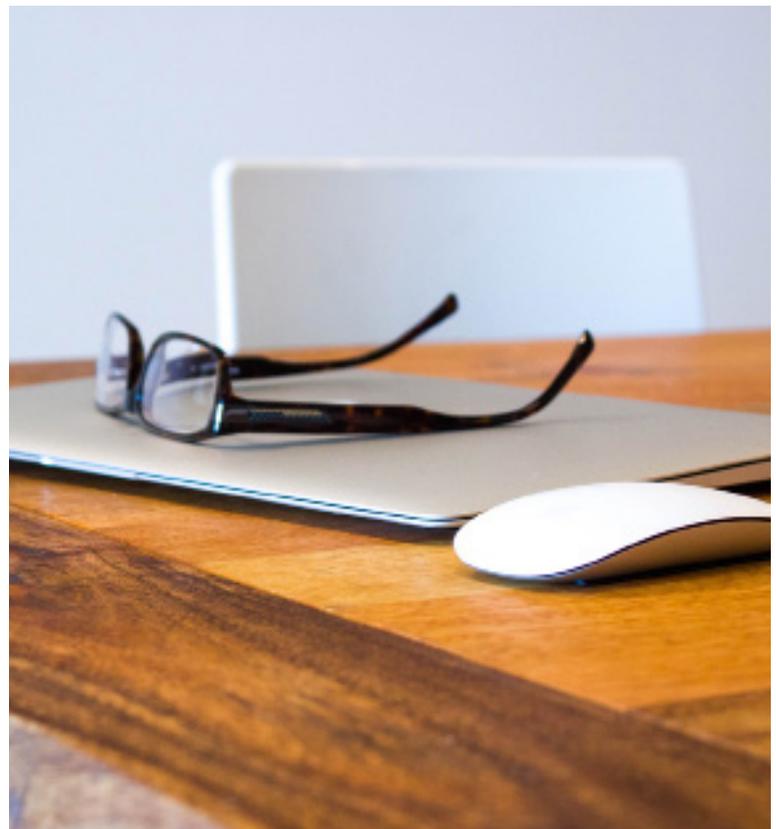
# Expand the service network with local subcontractors.

Subcontractor makes it possible for your organisation to become a more flexible installer and with the help of subcontractors or temporary staff to develop business in a larger geographical area.

With the help of our web-based portal with its associated app you can create controlled accessibility for a certain time period to external partners. At your request, they can install, start up and service specific alarm systems for individual customers.

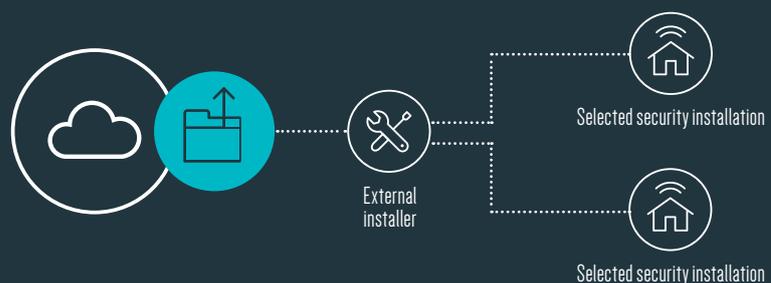
When the job has been done, you cancel the relevant authorisation and continue to have a full overview via the portal, where all the programming files are gathered. It's not just more efficient, but also significantly safer than having them in local PC-files.

Subcontractor means that you can conclude nationwide installation and service contracts, without being established in all the relevant locations. The customer feels safe with one supplier, while you can offer competitive prices for your installation and service jobs compared to external suppliers.



## SUBCONTRACTOR

- Via the login codes, you can grant subcontractors or temporarily hired staff access to specific systems connected to your web portal
- You can offer larger customers a more comprehensive installation and service network, without having to expand your own organisation
- All your customers' programming files are gathered in a web-based system providing you with a full overview and your customers with maximum operational security



# Avoid unnecessary travel with remote service.

Remote service is a service that allows you as the systems installer to connect to your customers' security systems quickly and smoothly via DALM.

You get an efficient tool for remote service, diagnostics and remedial actions and avoid spending time traveling. This means a smarter deal for you as well as the customer, in the form of better service, faster action and higher cost efficiency.

Remote service makes it possible to connect to most system apparatus in the market, without complicated settings in the customer's network or firewall.

With fewer trips you also contribute to creating a better environment.



## REMOTE SERVICE

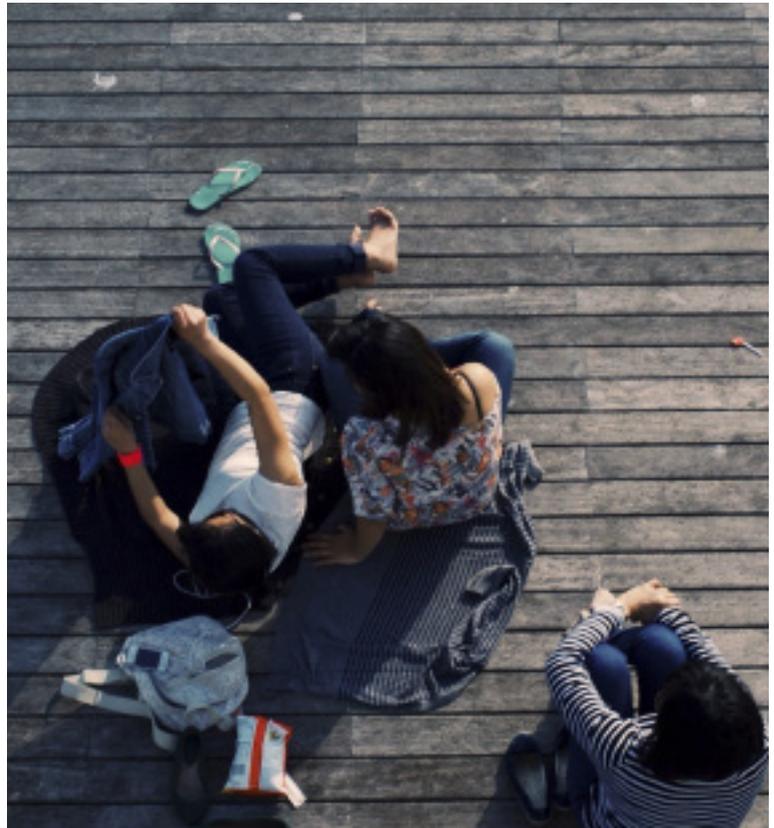
- An efficient tool for remote service
- Avoid unnecessary travel to the systems
- Less environmental impact



# Forward the alarm via e-mail or mobile.

EagleEye notification is a service that provides customers with increased security. The alarm is forwarded directly via e-mail or Push.

The customer can also have the information sent to several selected recipients. Perhaps a neighbour, who is at home while the customer is on vacation. Similarly, the alarm can go directly to the customer-related service technician who can then travel to the customer's premises, resulting in an even higher service level and even more satisfied customers.



## EAGLEEYE NOTIFICATION

- Increased customer security with a direct alarm as e-mail or Push
- Possibility of adding several recipients
- Also direct information to service technician for faster action



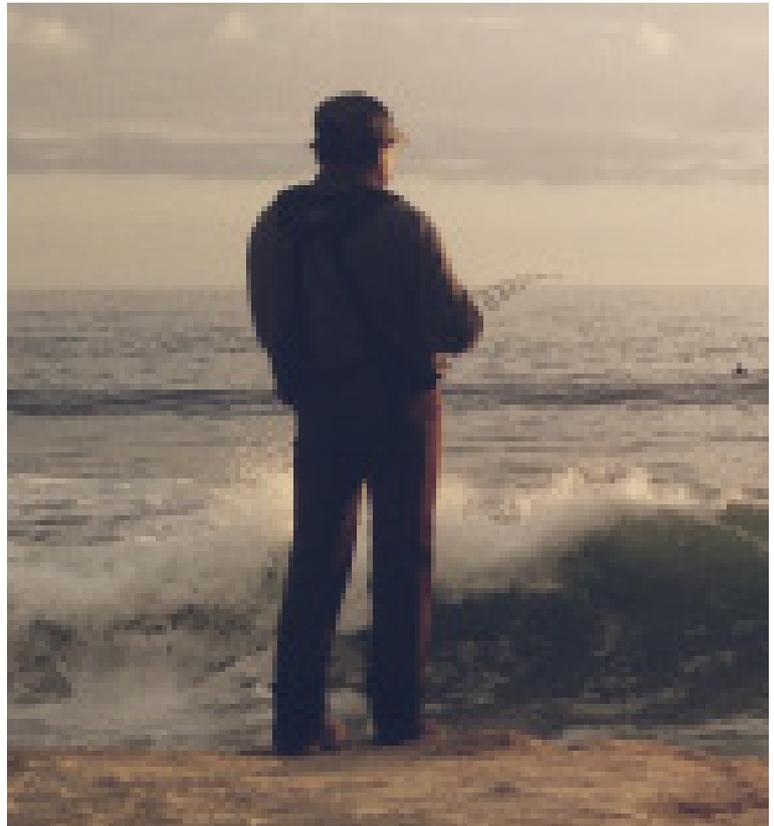
# More secure support with secure SIM card

A SIM card is required for the DALM security router in order to use all the digital services and functions such as remote service. Secure SIM is a tailored solution which, thanks to a roaming function, provides the customer with maximum accessibility via mobile networks throughout Europe.

In order to offer your customer the most secure and reliable solution, we have prepared a 24-month contract in collaboration with an operator, too achieve maximum function and simplicity. The secure SIM card is connected to each individual alarm installation and cannot be confused with the customer's other mobile subscriptions with associated SIM cards.

In addition to facilitating the services, the mobile connection means that there is also a secure backup for the alarm functions, in case the customer's Internet connection should, for some reason, be subject to operational disruptions.

When a DALM security router is installed, the SIM card is automatically registered in the EasyWebManager and you then have full control over all your customers' SIM cards (SIM administration) via the web portal. When the subscription is running out, have a chat with the customer and extend the contract quickly and easily, directly in the portal.



## SECURE SIM

- Tailored solution for DALM security router
- Maximum accessibility via mobile networks throughout Europe
- Secures the customer's alarm communication



# Control day to day functions directly via your mobile.

The Remote control service provides the customer with a range of functions that may be used for more efficient monitoring, but also to remotely control for example heating and lighting in the home or business.

Obviously, it's easy to turn the alarm on or off via the Remote control app. In the same manner, the customer can also open and lock the gate, or raise or lower the boom barrier into the company's territory. It is equally easy to control other technical installations, such as pumps or fans.

The lighting or heating at home can also be managed via a smartphone, tablet or computer – and why not suggest the customer can turn on the sauna remotely so it is hot after a walk in the winter.



## REMOTE CONTROL

- Control additional functions via an app
- Lighting, heating, locks and technical installations
- Conveniently via your smartphone, tablet or computer

